



Vehicle Work in Process - Fleet Sedan Shop

Office of Management & Budget

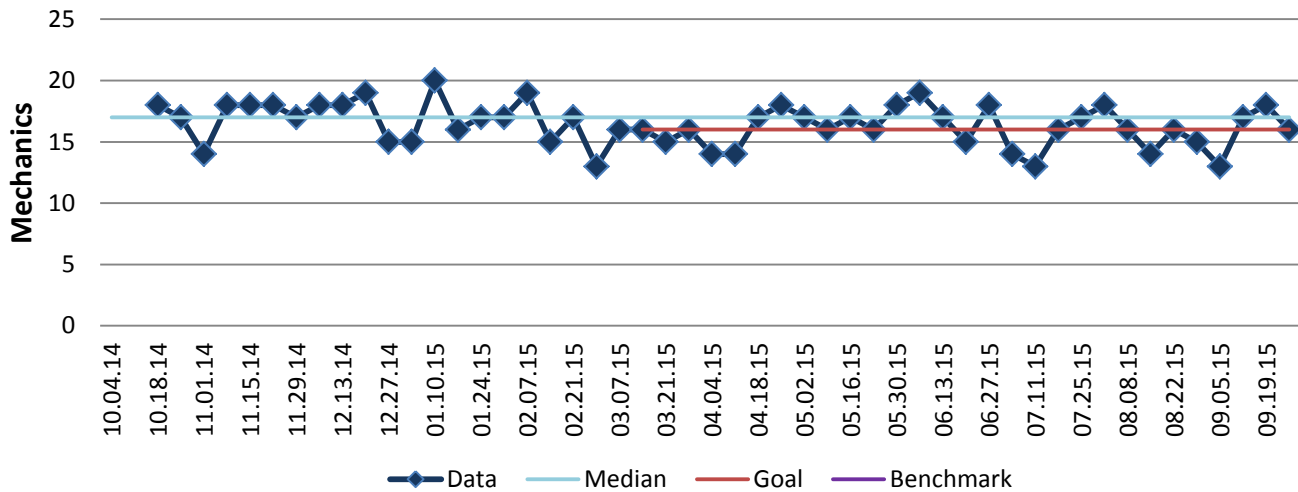


KPI Owner: Matt Maskey

Process: Vehicle Repair

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: TBD		Data Source: Sedan Shop KPI Workbook Goal Source: Fleet Management Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose		
Goal: Compared to no baseline, maintain 16 mechanics assigned to fleet repairs at any given time.			Measurement Method: TBD		
Benchmark: TBD			Why Measure: TBD		
			Next Improvement Step: Clarify what is being measured.		
How Are We Doing?					
09.28.14-09.26.15 12 Month Goal	09.28.14-09.26.15 12 Month Average		09.20.15-09.26.15 Goal	09.20.15-09.26.15 Actual	
16	16		16	16	
Mechanics	Mechanics		Mechanics	Mechanics	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.